



North Country Aviation, Inc.  
P.O. Box 962 - Saranac Lake, New York 12983  
(518) 891-1262

**Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State & Zip:** \_\_\_\_\_

**Home Phone#:** \_\_\_\_\_

**Other Phone#:** \_\_\_\_\_

**SUBJECT: Un-received USPS/UPS shipment:**

To whom it may concern at North Country Aviation, Inc.,

I, \_\_\_\_\_, am filing a claim under perjury of federal law, that I did **NOT** receive the \_\_\_\_\_ that was shipped to my house/business by USPS/UPS. (*select one*)

I purchased the product on the date of \_\_\_\_\_, Order Number; \_\_\_\_\_

I understand that if the item is received at a later time, I am obligated to return the item to your shipping address stated above. In addition, I must complete the forms of the respective delivery agent:

**USPS:** United States Domestic Claim form: [http://www.usps.com/forms/\\_pdf/ps1000.pdf](http://www.usps.com/forms/_pdf/ps1000.pdf)

**UPS:** UPS Report form: [https://www.ups.com/forms/e-mail/damage?loc=en\\_US](https://www.ups.com/forms/e-mail/damage?loc=en_US) (login required)

After reviewing and submitting these forms, North Country Aviation, Inc. will deliver another item at North Country Aviation, Inc's cost via certified receipt and signature after you mail **this form** to the address/contact info listed above with your original signature.

I hereby certify that all information furnished on this form and previous emails and/or telephone conversations is accurate, truthful, and complete. I understand that anyone who furnishes false or misleading information on this form, whether by including it or omitting it, may be subject to criminal and/or civil penalties, including fines and imprisonment.

Agreed upon:

**Customer Name (Printed):** \_\_\_\_\_

**Customer Name (Signature):** \_\_\_\_\_

**Date Signed:** \_\_\_\_\_